

20161K
Pearson BTEC Level 3
Nationals Extended Diploma

Information Technology

UNIT 14: IT Service Delivery
(Part A)

June 2023 Series

You must have
Nil.

You will be given
Nil.

THIS PACKAGE CONTAINS 1 COPY

A4 Modification 18pt BOLD

**You MUST NOT use the standard version of the question paper
with this modified question paper.**

**The modified question paper may contain differences to the
standard question paper.**

These differences are part of the modification process.

**ALL components of the examination that the candidate
attempts **MUST** be returned with the **candidate's** question paper.**

This includes any answer booklets and diagram booklets.

**Any component not returned will remain unmarked and could
impact on the grade received by the candidate.**

